

The A.G.E.N.T. Playbook:

Redesigning Workflows for 2-10x Gains in Outcome Optimization and Productivity. Agentic AI is not just a tool upgrade; it is a new operating system that redesigns how workflows and decisions are made. The A.G.E.N.T. Playbook allows organizations to shift from human-centric processes to agent-centric systems.

	PHASE OVERVIEW:	KEY QUESTIONS TO ASK YOURSELF:	KEY TAKEAWAY:
A	Audit Audit the current workflow. Document data flows and roles.	- What triggers this workflow, and what outcome does it deliver? - What are the core steps from start to finish? - Who does what, using which data and systems?	"I understand how the workflow works today and what it produces"
G	Gauge Gauge each workflow against the desired outcome. Rate repeatability and complexity to estimate the potential to improve the outcome.	- What outcome am I trying to optimize? - What are the most essential jobs-to-be-done? - Where is the work repeatable, complex, misaligned with human effort, or impactful?	"I've identified the desired outcome and the purpose of the workflow."
E	Engineer Engineer agent-first flows by making data accessible, decisions explicit, and success measurable.	- How would agents do each essential job in my workflow? - What challenges exist in the current human-centric workflow? - How could agents execute these steps more effectively?	"I've redesigned the workflow for agent-first execution."
N	Navigate Navigate the human-agent relationship through thoughtful design where agents explain actions and reasoning, and accept human intervention gracefully.	- Where should humans and agents interact, and where don't they need to? - Which decisions require oversight or escalation paths? - How will trust, transparency, and accountability be maintained?	"I've defined safe and effective human-agent collaboration."
T	Track Track value rapidly with outcome-centric metrics.	- What does success look like in practice? - What signals show the workflow is improving? - Which metrics confirm value over time?	"I can measure whether this workflow is delivering real value."

Source: DAIN Studios